

Additional information for Chichester Harbour events

Costs and booking

Some events need to be booked in advance, others you can turn up and pay on the day. Full details will be shown with the event. Advance bookings can be made online or by phone and payment can be made by credit/debit card or cheque. For non-bookable events, fees are collected on the day in cash. Please bring correct change.

Refunds

It is occasionally necessary to cancel boat trips or activities due to weather conditions or insufficient numbers. In this case a full refund will be given.

Customer exchanges: Please contact the office on 01243 513275 if circumstances mean you need to exchange your booking for another date.

Minimum and Maximum Numbers

Please note that events may be shortened or cancelled if there are fewer than four attendees. On some events we need to limit numbers and for these, booking in advance is essential.

Children

Children must be accompanied by an adult who is responsible for them at all times. We cannot accept unaccompanied children. Please consider the suitability of an event for your child's enjoyment.

Dress

Please dress appropriately for the event and the weather. Footwear that can cope with wet and muddy conditions is ideal as even in dry weather some paths may be muddy due to high tides. On long walks a day backpack is recommended. Dress warmly for boat trips as it usually colder on the water.

Dogs

Dogs are welcome on walks unless stated but may have to be kept on a lead on the narrower paths. Dogs are not allowed on birdwatching walks and only assistance dogs are allowed on the *Solar Heritage*. On long walks please bring a dish and water for your dog.

Photographs

Conservancy Staff may take photos to record an event and these may be used in future publications. Please inform the leader at the start of an event if you do not wish to be photographed.