



CHICHESTER
HARBOUR
CONSERVANCY

Walk Ashore Moorings - Booking Terms & Conditions

1. Bookings for overnight berths can be made up to 28 days in advance of arrival by emailing bookings@conservancy.co.uk or by phone. Bookings made less than 2 days before the arrival date must be made by phone through the Harbour Office. All overnight berths must be paid for in full at time of booking. All bookings are subject to availability.
2. Rally bookings (6+ boats) can be made up to 6 months in advance of the arrival date. These will be treated as provisional reservations and must be paid in full at least 28 days prior to arrival to confirm the booking. Provisional reservations cease to be valid if payment is not received at least 28 days before rally.
3. Harbour Dues are required for all vessels visiting Chichester Harbour. For non-resident boats dues may be purchased at time of booking or on arrival at Itchenor.
4. Booking payments may be paid by credit or debit card. American Express cards cannot be accepted.
5. The allocation of a berth is at the discretion of Harbour Officers. The booking of a berth does not guarantee a specific berth. Berthing arrangements will be notified on arrival and are at the discretion of the Duty Officer or Duty Berthing Officer. At times boats **may be required to raft out to a maximum of 2 abreast**.
6. **We do not tolerate abusive, threatening, or inappropriate behaviour towards our team.** Anyone displaying such behaviour may be asked to leave and their stay may be terminated immediately, with no refund applicable.
7. Vessels will be asked for their vessel draft at the time of booking. Deeper draft vessels will generally be located on the Northern side of the Jetty.
8. Cancellations: Bookings may be cancelled in accordance with the following cancellation and refund policy:

Cancellations must be notified by email to bookings@conservancy.co.uk

- a. Provisional rally reservations can be cancelled without charge up to the payment due date.
- b. For paid bookings where notice of cancellation is received **at least 7 days** before the booked arrival date, a full refund will apply less a £10.00 administration fee. Where a new booking is made at the same time as the cancellation, the administration fee will not be applied.
- c. For paid bookings where notice of cancellation is received **between 7 days and 3 days before** the booked arrival date, no refund will apply; however, the customer may **change the booking date** or receive a **credit added to their account** for future use.
- d. Cancellations with notice **less than 3 days** before the booked arrival date or In the event of non-arrival for a paid booking, **no refund will apply**.



CHICHESTER
HARBOUR
CONSERVANCY

9. Booked berths will be available for occupation between 14.00 hours and 18.00 hours on the date of arrival. Reserved berths will not be held after 18.00 hours unless by prior arrangement.
10. Berths must be vacated no later than 12.00 hours on the day of departure unless by prior arrangement.
11. Chichester Harbour Conservancy reserves the right to increase and decrease the number of berths available to book as is deemed necessary, and without prior notice.
12. No fire pits, BBQs or other cooking devices are to be used on the Jetty.
13. Please be respectful to neighbours, quiet period from 22.00 – 08.00 to be observed.
14. Use of Visitors Berths is done at own risk. CHC will not be held responsible for any loss or damage.

Short Stay Berthing (BLUE)

1. Available on a first come - first served basis.
2. Maximum stay 4 Hours.
3. On Arrival all visitors must report to reception / berthing staff. – At times where the office is closed, visitors must pay with the short-stay QR code or on our website.
4. During busy periods, short stay bookings are valid within the following fixed time slots: - 08.00-12.00; 10.00 -14.00; 14.00-18.00.
5. Overstay penalty - £30 +VAT per hour or part thereof.

Touch and go Berthing (RED)

1. Available on a first come - first served basis.
2. Touch and go use only - brief stops for pump-out, water fill, pick-up, or drop-off.
3. No Longterm mooring – Vessels must remain attended at all times.
4. Staff directions to be followed – Staff may require you to move at any time.
5. Overstay penalty - £30 +VAT per hour or part thereof.